

## Human Rights Initiatives

### ■ Scope

We identified the primary risks in the financial services industry as described in the Reference Material on Practical Approaches for Business Enterprises to Respect Human Rights in Responsible Supply Chains (Ministry of Economy, Trade and Industry; Attachment 1) and verified the scale, scope, difficulty of remedy, and probability of occurrence of human rights violations within our Group using the Reference Material (Attachment 2) worksheet. At this stage, we have deemed the Company's and domestic group companies' employees as our most important stakeholders, given that they are subject to the highest risk of human rights violations and that the extent of such risks can be significantly mitigated through appropriate corporate measures.

Based on our verification results, we are currently prioritizing initiatives for the Company's and domestic group companies' employees. Although we have not yet initiated assessments within the supply chain, depending on future evaluations of human rights risks, we are also considering expanding our assessments to include the supply chain and working together with suppliers and other relevant parties to respond appropriately.

### ■ Identifying human rights risks

In identifying human rights risks to employees, we used the Reference Material on Practical Approaches for Business Enterprises to Respect Human Rights in Responsible Supply Chains (Attachment 2) worksheet to identify the three human rights issues below that the Company and its domestic group companies should address specifically. In doing so, we used the factors of scale, scope, irremediability, and probability of occurrence of human rights violations as criteria in our identification.

- 1 Long working hours, which can cause mental and physical illness and death from overwork
- 2 Occupational health and safety, which is essential for working healthily and safely
- 3 Harassment that hinders a safe working environment for both mind and body

### ■ Addressing human rights risks

For each of the three identified human rights risks mentioned above, we have implemented the following initiatives.

#### 1 **Long working hours, which can cause mental and physical illness and death from overwork**

We strive to mitigate the risk of overwork, as overwork can be a cause of physical and mental illness and even death.

To this end, we regularly monitor our employees' working hours. Moreover, we have introduced a management system that automatically alerts employees, their supervisors, and the human resources department when overtime hours reach 30, 45, or 60 hours to ensure proper work time management.

As of this moment, we have not seen any serious human rights issues arising from long working hours. In the fiscal year 2023, we had one case of a general employee exceeding 100 hours of overtime per month, which deviated from the agreed-upon hours by labor and management. We also had another case where, while technically not a legal violation, a supervisor exceeding 100 hours of overtime per month.

These individuals immediately discussed their health conditions with an industrial physician, who confirmed they had no health problems. In conjunction, we implemented a system to prevent recurrence, where the supervisor reduces the employee's workload by reassigning their workload. Additionally, when a warning email is issued by the human resources department indicating that the employee had worked overtime over 30 hours, personnel from the human resources department directly contact the employee and their supervisor to review the situation and issue an overtime reminder. Since the implementation of these preventive measures, the employee has been working within the hours agreed-upon by labor and management.

## **2 Occupational health and safety, which is essential for working healthily and safely**

To create a workplace environment where all employees can maintain good health and peace of mind, the Company and its domestic group companies conduct routine health checkups and stress checks for all employees.

### **Routine checkups**

Participation Rate of Routine Health Checkup for the Fiscal Year 2023	100%
---	------

After conducting these checkups, we have the individual results analyzed and provide health guidance based on the results to maintain and promote our employees' health.

- Health guidance from industrial physicians and occupational health staff

Industrial physicians or occupational health staff meet individually with employees whose medical checkup results require further examination or reexamination and directly provide them with health guidance.

Additionally, all those who wish to meet with occupational health staff are provided with such opportunity, regardless of their checkup results.

Furthermore, the fiscal year 2023 results of the companywide health checkups showed that the percentage of employees with abnormal lipid and carbohydrate metabolism was higher than the national average. Therefore, we have identified the above health issues among our officers and employees, and took the following measures:

- Exercise seminars led by professional trainers

Trainers use office space to offer guidance directly to employees under the theme of “Active stretching to mitigate the burden of long hours of desk work”

- Health seminars led by practicing physicians

Live online seminars on the topic of “Lifestyle-related diseases/cancers”

In addition, the following measures were taken:

- Female health seminars

Live online seminars on the topics of “Menopause, female-specific cancer, and points to consider regarding the health of others”

- Mental health seminars

Online video seminars with nurses on the topic of “Why people suffer mental illness, recognizing mental illness, and self-care to prevent mental illness”

- Sleep seminars led by nurses

Live online seminars on the topic of “Sleep-related problems through real-life examples”

### **Stress checks**

FY 2023 Stress Check Overview

Period	September 11, 2023–September 26, 2023
Eligible individuals	135
Respondents	130
Response rate	96.3% (Year-on-Year: -2.3%)
High-stress individuals	11 (Year-on-Year: ±0)
High-stress rate	8.5% (Year-on-Year: +0.4%)

(Note) Individuals from the Company and its domestic group companies are eligible.

If employees wish to speak with an industrial physician during their stress check, we will promptly arrange such meeting.

There was one employee who requested a meeting with an industrial physician in the fiscal year 2023.

### **3 Harassment, which hinders a safe working environment for both mind and body**

The Company and its domestic group companies have established Rules on Harassment Prevention that require all officers and employees not to tolerate harassment for any reason.

The Rules on Harassment Prevention stipulate that both internal and external help desks shall be established to receive complaints and consultations regarding harassment.

If a report or consultation is received and an investigation conducted in accordance with these rules discovers any misconduct or actions that require remediation, we will promptly take remedial measures and measures to prevent recurrence.

The rules also require that group training sessions on harassment be systematically conducted for all officers and employees, as part of ongoing efforts to raise awareness and prevent harassment.

#### **Number of Consultations at Internal and External Help Desks**

There were no consultations received at either the internal or external help desks in fiscal year 2023.

#### **Harassment Training Session**

Fiscal Year 2023	General employees	Officers and managers
Attendance Rate of Harassment Training Session	95%	83%

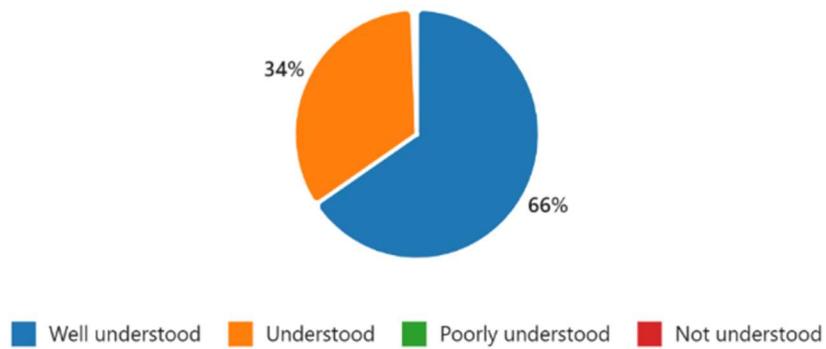
Those who did not attend the training session are required to submit a separate assignment.



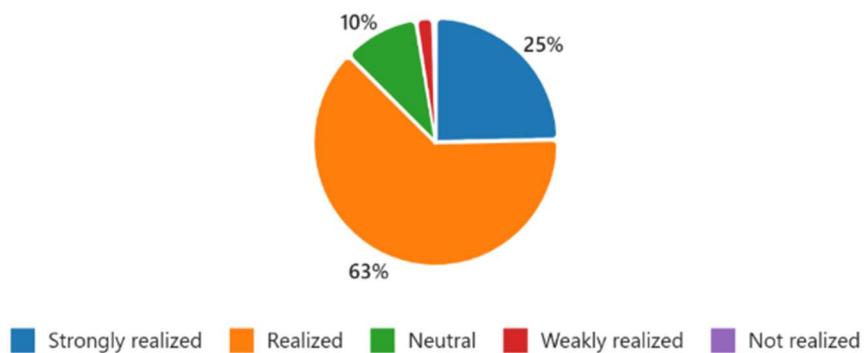
After the harassment training session, we conduct a questionnaire to verify and improve the training's effectiveness.

## Harassment Training - Post-training Questionnaire Results for the Fiscal Year 2023

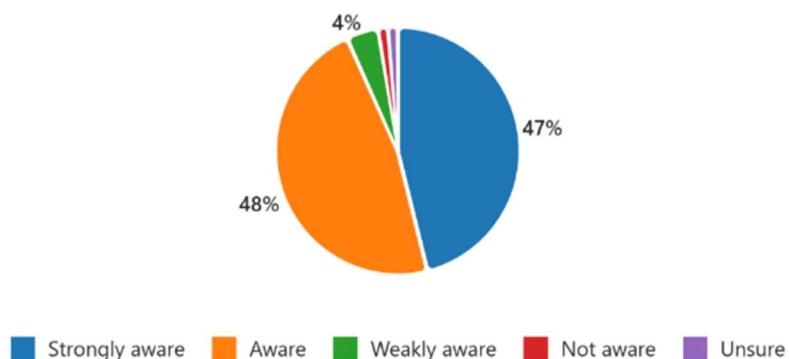
### 1. How was the content of the training?



### 2. Did you realize anything about yourself through the training?



### 3. Are you aware that harassment is a human rights issue?



We disclosed the questionnaire results companywide, including specific cases mentioned in the post-training questionnaire, and we strive to warn employees against harassment and prevent it.

Through the questionnaire, 66 employees responded that they sometimes feel they have problems or issues related to harassment in the workplace. Among those who answered that they have actually seen or heard of such harassment, the human resources department interviewed such individuals. Based on the interviews in the fiscal year 2023, we found no cases requiring formal investigation by the Company, and there were no other requests from the interviewees besides the implementation of company-wide training and awareness activities.